

C2E Certificate: Equality in Service Delivery

The Equality ACT 2010 requires organisations to manage Equality in Service Delivery

C2E is pleased to announce that from 14th April 2014 it will be offering organisations and individuals a C2E verified accreditation in Equality in Service Delivery.



All organisations, suppliers, subcontractors and sole traders are responsible for the discriminatory actions of their individual employees. It is therefore essential that Employers use the certification records to show that individual employees were trained and aware of their duties and responsibilities.

- Learn which Organisations and Employees are covered by the Equality in Service Delivery (Equality Act 2010)
- Policies and Practice
- Respect and Appropriate Behaviour
- Responsibilities

The C2E Easy Learning Programme will be Online available any time.

Individuals will be awarded a C2E verified Certificate on successful completion of the Learning Programme and assessment.

Each Certificate will be valid for 3 Years.

The Cost will be £12.00 plus VAT for each individual.

A record and verifiable evidence of an employee's awareness and understanding of Equality in Service Delivery will be held securely online. The verifiable Data Base of valid certificates can be confirmed online.

C2E Equality Partners



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From 14th April 2014

- ▶ C2E verified accreditation in Equality in Service Delivery
- ▶ Personal Certificate
- ▶ Valid for 3 Years
- ▶ Cost £12.00 plus VAT each
- ▶ The Easy Learning Programme is Online and available at anytime
- ▶ Evidence of individual employee training
- ▶ Training verifiable online

Who needs to be Certified

All employees involved in Service Delivery at every level in the Organisation especially those who are responsible for managing employees, processes and delivering Products or Services to members of the public.

Committed2Equality

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